

NERSA / ESKOM SUMMIT 2019

SYDENHAM HEIGHTS / POOR FLAT DWELLERS ASSOCIATION

WE THE PFDA IS GRATEFUL TO NERSA FOR THE PUBLIC HEARINGS ADVISING THE STATE OF THE ESKOM APPLICATION FOR THE 15-20% INCREASE THAT THE POOREST OF THE POOR ARE FORCED TO PAY

WE THANK THE PANEL FOR INCLUDING OUR CIVIL SOCIETY NGO AS WE RAISE QUESTIONS AND REPRESENT THE UNSEEN , UNHEARD , STATE FUNDED CIVILIANS WHO DO NOT UNDERSTAND AND SIMPLY CANNOT AFFORD ANY INCREASE APPLIED FOR BY ESKOM

IT IS NOT JUST OUR PROVINCE BUT THE ENTIRE SOUTH AFRICAN CONTINENT EG; WESTERN CAPE , JOHANESSBURG AND OTHER CITIES . WE APPEAL TO NERSA TO WORK WITH OUR NGO MAKING OUR PEOPLE PRIORITY

IT IS NOW THE 4 YEAR THAT WE ARE IMPOSITIONED BY ESKOM . AS WE ARE FIGHTING ON BEHALF OF THE IMPOVERISHED COMMUNITIES AND THE CONCERNS OF THEIR LIVING STANDARDS TO DATE .

WE HAVE PREVIOUSLY STATED THE POSITION OF ALL THOSE WHICH WE REPRESENT AND HOW IT WILL AFFECT THEM IF ESKOM IS ALLOWED TO GET THE GO AHEAD ON THE 15-20%

INCREASE .WE PLEAD WITH NERSA TO RE-EVALUATE THE APPLICATION OF ESKOM AS YOU KNOW THE HISTORY OF THE PEOPLE WHOM WE REPRESENT AND THEIR FINANCIAL STATUS IT IS NOT FAIR THAT THE POOR PEOPLE OF THIS COUNTRY HAVE TO SUFFER WORSE THAN THEY ARE, IT IS INHUMANE AND AGAINST ALL THAT WE STAND FOR IN THIS COUNTRY. ONCE AGAIN WE APPEAL TO NERSA FOR PRO BONO EDUCATION WORKSHOPS FOR THE POOREST OF THE POOR IN EACH DISTRICT AS I AM SURE IT WILL BENEFIT IN A WAY THAT WILL SAVE THEIR STATE FUNDED INCOME

IN RESPECT OF AFTERCARE SERVICE BY ESKOM THE POOR ARE FORCED TO WORK WITH THE MIDDLE MAN THAT PROVIDES METERS . THE MIDDLE MAN HAS DESIGNED METERS THAT IS SUPPLIED TO MILLIONS OF POOR CIVILIANS ACROSS THE COUNTRY . THESE METERS ARE SABS APPROVED BUT THE COMPONENTS ARE NOT THEY ARE IMPORTED

THE GENERAL PUBLIC ARE NOT SATISFIED WITH THE DESIGN/SUPPLY OF THIS PRODUCT BECAUSE IT DOESN'T BENEFIT THE PEOPLE AND THERE IS NO REPAIRS ONLY REPLACEMENT OF A NEW METER AS THEIR ONLY OPTION WHICH IS SIMPLY NOT AFFORDABLE . THE WAITING PERIOD FOR THE REPLACEMENT ALSO LEAVES THE CONSUMER WITHOUT ELECTRICITY FOR OFTEN TO LONG TO MENTION . BEING OFF THE GRID WITH THEIR SO CALLED SYSTEMS ESKOM

**STILL FAILS TO DELIVER . WE APPEAL TO NERSA AS THE
REGULATOR BOARD TO HOLD THE SERVICE PROVIDER
ACCOUNTABLE TO SATISFY ITS CONSUMERS WHO ARE
SUFFERING AND THERE IS NOBODY THAT CAN BE CONTACTED
THAT TREATS THE CONSUMER WITH DIGNITY, AND THE
IMPLEMENTATION OF A BETTER SERVICE THAT BENEFITS ITS
PEOPLE**

**IN CONCLUSION WE APPEAL TO NERSA TO TAKE THE PUBLIC
HEARINGS TO OUR COMMUNITIES THAT ARE OUT OF THE CITY
AS MOST OF OUR COMMUNITIES CANT EVEN AFFORD TO
COME TO THESE HEARINGS AS THEY HAVE NO FUNDS TO DO
SO AND IT IS NOT FARE TO OUR PEOPLE NOT TO BE IN A
PUBLIC HEARING THAT AFFECTS THEM MOST**

**THANKS AGAIN TO NERSA FOR THIS PLATFORM TO HEAR THE
VOICE OF THE PEOPLE**